



FREE
Pre-MIAM telephone call following
initial contact with
The Family Mediation People

MIAM for Client 1
This is your time to confidentially tell
your story, in your words, followed by
Mediator contacting your spouse or
family member (**Client 2**)

Client 2 refuses to mediate

Issue C100 form to **Client 1**

The process explained by the
Mediator
Client 2 understands the benefits
and agrees to mediate

MIAM for Client 2
This is your time to confidentially tell
your story in your words

Joint Meetings commence.
A calm, open and honest
environment is created which
enables lasting workable decisions
to be reached.

Memorandum of Understanding
issued
This is a summary of what has been
agreed during mediation

Financial Summary
This is your agreed line of action for
all things financial